# What is happening with Life Insurance companies?

#### Dear Partners:

We are investors in the Life Insurance space with ~20% allocation. These names have seen a steep price correction over the last 6 months with some leading large caps down over 25%.

We take this opportunity to explain

- 1. Some basics of the Life Insurance industry and its economics.
- 2. Why we like Life Insurance as a long-term compounding story.
- 3. What could explain the share price correction.
- 4. Our views on LIC and whether we will participate in the IPO.
- 5. Our investment stance basis current valuations at present.

#### Important Disclosure

- We disclose position names for transparency and context.
- We reserve the right to change our minds and may not be able to inform you if we do.
- Positions might differ from account to account as we customise each individual portfolio basis valuations at the time of entry.

# Some basics of Life Insurance

The Life Insurance industry in India is a combination of 3 different products

- Savings: Mainly consists of 3 products
  - <u>ULIPs or Unit Linked Investment Plans</u>, combine investment with Insurance. So it's a combination of a Mutual Fund with some Life Cover.
  - Non-Participatory (Guaranteed products) Benefits are guaranteed at the start
    of the contract. Customers pay in premium for a certain period, post which
    customers receive guaranteed fixed periodic pay-outs or a lumpsum at time of
    maturity. Example is plans that encourage savings for children's education.
  - Participatory product: It's a product where 90-95% of fund surplus is shared with the policyholder. These products have a minimum guaranteed amount payable on maturity/death, with upside shared by way of bonuses, timing of which is at the discretion of the insurer.
- <u>Protection</u>: This is the core product in Life Insurance where one insures for loss of life and is paid a high multiple of premium. Premium is paid over policy period and claim is paid out in event of policyholders' death.
- <u>Pension/Annuity</u>: Where people are paying in money today to get payments long term to fund their retirements.

## Margins vary by product.

- ULIPs are the lowest margin products
- Protection are the highest margin.

However, from a ROE perspective, the industry claims that each product is ROE neutral as ULIPs require lower capital (as risk to Insurance company for the same premium is lower).



Life insurers profits are evaluated based on concepts like "VNB", "ROEV" and 'EV" rather than EBITDA, PAT or ROE. This is because accounting in Life Insurance is tricky.

- Customer acquisition costs are very high in year 1, but the benefit of that is accrued
  over long durations (Life Insurance is a long duration product). Accounting standards
  do not permit amortizing customer acquisition costs over the life of the contract.
  Which means the faster an Insurance company grows, the lower will be its reported
  profits. Hence, PAT is not a useful metric to gauge fair value.
- Insurance companies report "VNB" or Value of New Business signed up. This is the expected Profits Insurance companies expect to make on new business over the life of the contract discounted to present value.
- They also report "Embedded Value" which is the Net Present Value of future profits of all business in force added to the Net Worth of the Insurance companies.
- Hence "Return on Embedded Value" or ROEV is used as a proxy to ROE to track capital
  efficiency of the business.

Some investors do not like the Life Insurance industry as all profitability is premised on assumptions. We are sympathetic to that argument but don't share these concerns.

- Companies disclose how their reported metrics (VNB, EV) will change if these assumptions vary.
- As a highly regulated industry, these assumptions are transparent.
- Historically, companies have been more conservative on assumptions vs what has played out in reality.

## Why we like Life Insurance?

Partners are aware that we look for long duration, predictable compounding. Hence, we seek a large and growing market opportunity backed by a competitive edge.

Life Insurance companies are relatively early in their industry growth life cycle and a long runway for growth exists.

- Protection: Retail protection in India is highly under penetrated with a penetration¹ of ~ 12%. The Category could see rapid growth over the next decade, as typically Life Insurance penetration picks up once a country's GDP per capita crosses \$ 2,000. The industry is now running "Sabse Pehle Life Insurance" campaign (akin to AMFI's highly successful "Mutual Fund Sahi Hai" campaign) which should drive higher customer awareness. While Covid impacted ability to do medical tests, it also created greater awareness of the need for Life Insurance. We expect growth to pick up pace as medical testing normalises.
- Pension/Annuity: Will benefit from rising retirement savings in India (Retirement corpus has grown from ~18% CAGR over FY10-20 driven by extension of National Pension Scheme ("NPS") to all Indian citizens in 2009 along with tax exemptions offered). Regulatory changes in 2019 have created tailwinds for Annuity players, with increase in share of Pension that needs to be compulsory annuitized (estimates suggest ~20% of retirement funds need to be compulsory annuitized), more flexibility to buy Annuities from players other than existing Pension vendor (Life insurers)

<sup>&</sup>lt;sup>1</sup> Retail Insurance penetration in India as per ICICI Prudential is 12%, on the assumption that addressable population is individuals with annual income > 2.5 lacs (as per IT Dept data).



- manage < 10% of Pension funds FY20). While LIC currently dominates Annuity market, Private players are gaining market share and will benefit from industry tailwinds.<sup>2</sup>
- <u>Savings</u>: While there is a clear trend of shift to Financial Assets from Physical Assets, Savings products offered by insurers compete with other products in the market. Hence the "right to win" for Insurance companies is not as strong.

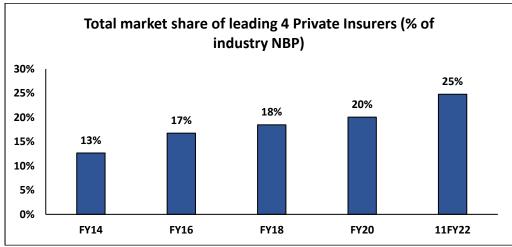
We are more optimistic on prospects for Term protection and Annuity, which accounts for meaningful share of "VNB" today and are expected to grow faster as they enjoy structural growth drivers and are categories where insurers enjoy regulatory moats. We see runway for 15%+ growth compounding for the next decade.

Leading players have a competitive edge

- Regulatory moats: Only Life insurers can offer Term Protection and Annuity, which restricts unlicensed competition.
- Strong brands: Trust that commitments will be honoured is key. You would not buy Life Insurance or annuity from a brand you do not recognize and trust.
- Distribution strength: Insurance is a push business. Banking channels continue to remain an important distribution channel in this industry (55% of private sector premium in 2021 was through Bank branches).
- Capital intensity means high entry barriers: It takes ~9 years to break even. Not surprisingly, there hasn't been a new entrant in this industry for close to a decade.
- Disruption risk from Fintech is low. Insurance start-ups like Policybazaar, Cover Fox act as enablers of growth rather than challengers.

Not surprisingly, the leading 4 private insurers (SBI Life, HDFC Life, ICICI Pru and Max Life) who are competitively placed in this industry in terms of brand trust and distribution strength have gained market share over the last few years while maintaining healthy ROEV.

<u>Total market share of leading 4 private insurers (SBI Life, HDFC Life, ICICI Pru and Max Life)</u> has been consistently improving



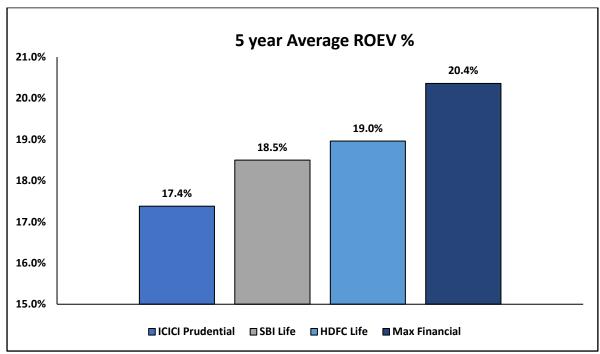
Source: Spark Capital

New business premium ("NBP") is Gross premium received for newly issued policies

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<sup>&</sup>lt;sup>2</sup> Source: Ambit report 26-10-2020



Note: 5 Year avg ROEV is of FY18-FY22E. FY22E ROEV is Spark Capital estimate

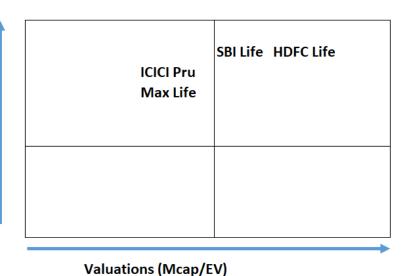
# Why are we investing through a basket approach?

We believe the sector will do well. Each company has certain business model advantages. We have different position weights reflecting our perspective on their strength vs entry valuations. Our stance also reflects our inability to predict who will execute the best over time.

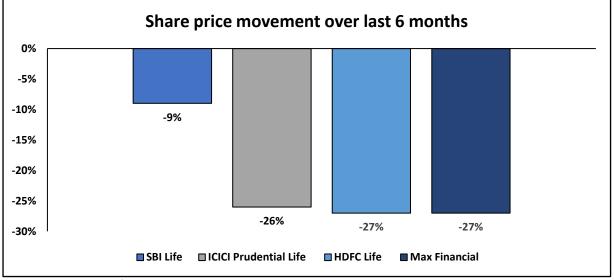
- HDFC Life has demonstrated solid execution, consistency in growth through balanced product mix, and product innovation. Hence it justifiably trades at a premium to the industry.
- While other 3 players are a play on New India, SBI Life is a play on the large untapped opportunity in "Bharat". It has unrivalled distribution through its exclusive relationship with SBI.
- ICICI Pru Life is the market leader in retail protection the primary purpose for which Insurance should be bought.
- Max life has demonstrated good execution by gaining market share in recent years. It
  is the market leader in protection via 3<sup>rd</sup> party online channels. Their Agency channel
  is one of the most productive amongst peers.



Competitive edge
Brand trust
Distribution edge
Culture of conservatism
Execution track record



# What can explain poor recent share price performance?



Note: CMP is as of 29<sup>th</sup> March 2022 closing

No one really knows what causes stock prices to move the way they do in the short term. Our hypothesis is that there could be 4 reasons to explain current pessimism

## <u>Increase in re-insurance rates</u>

Life Insurance companies tend to use "Reinsurance<sup>3</sup>", i.e. sell down their risk. A hike in reinsurance is akin to a hike in input costs. Reinsurance is only one part of the total cost structure for insurers, and rising Reinsurance rates need not mean margin pressure as insurers have ability to increase retention mix and take price hikes wherever necessary. The MD of HDFC Life in a recent interview mentioned 10-25% in product price compensates for 40% increase in Reinsurance rates as re-Insurance as a thumb rule is ~50% of cost structure. The market may be worried about impact on growth/margins or that some Insurers may be taking on more risk by re-insuring a lower portion of new business.

<sup>&</sup>lt;sup>3</sup> Insurance companies purchase Reinsurance to manage for tail risks from major claim event.



#### Rise in interest rates

Insurance companies are valued based on Embedded Value. A 1% increase in Interest rates has a 3% impact on ICICI Pru's Embedded Value, which assuming ~3x Mcap/EV should translate to < 10% one-time impact on share price. As context, 10-year G-sec yields have increased by only 0.65% over the last 1 year.

## FII Selling

FII's are typically overweight BFSI and have been consistent sellers in the market over the last 6 months.<sup>4</sup>

#### The forthcoming LIC IPO

LICs upcoming IPO may happen at a discount to industry valuations to encourage subscription. Private insurers could be witnessing a sell off as investors might be looking to take advantage of this valuation discount as a "trade" opportunity.

## Would we consider investing in LIC?

While LIC enjoys a trusted brand and strong agency network, we believe it is competitively disadvantaged versus private peers due to its Govt ownership. It has had poor product innovation (mix is dominated by Participatory products, with negligible share from growth categories like Protection etc.) and that has translated into a consistent market share decline over the years and poorer financial metrics vs private sector peers. <sup>5</sup>Govt. intervention in LIC decisions can be seen from its decision to acquire ~51% stake in IDBI bank in 2019 - a move which can be interpreted as a bank bail out with no strategic benefit to LIC.

Basis our understanding at present, we will not consider LIC as an investment opportunity. We think long term and are not looking to trade for short term gains.

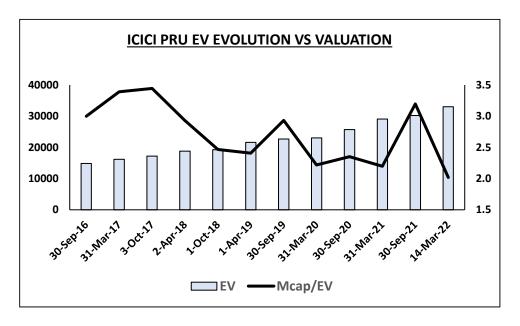
<sup>&</sup>lt;sup>5</sup> LIC VNB Margin and ROEV % is expected to be ~10% and ~12% respectively in FY22e



<sup>&</sup>lt;sup>4</sup> DII's are currently under weight Life Insurance

## Our investment stance at present

As can be seen from the chart below for ICICI Pru Life, Embedded Value growth has been broadly predictable and consistent while valuations tend to fluctuate basis prevailing sentiment.



Valuations today are very attractive across the board compared to historical benchmarks. Some names like HDFC Life & ICICI Pru are trading close to or below valuations of March 20 (Covid bottom).

		MCAP/EV		
Company Name	FY18	FY20	FY22e	EV CAGR FY18-22e
HDFC Life Insurance	6.0	4.3	3.6	19%
SBI Life Insurance	3.5	2.4	2.8	20%
ICICI Prudential Life Insurance	3.0	2.2	2.1	15%
Max Financial Services	2.3	1.4	2.2	17%

Note: FY22e EV is Spark Capital estimate.

Mcap is taken as of closing 25<sup>th</sup> March 2022

# What returns could one earn from here over next 5 years?

The future is unknowable. However, let's examine what return scenarios could be for the next 5 years using very simple assumptions and ICICI Pru as an example. Assuming EV growth of 12% CAGR (Lower than 15% EV CAGR over FY18-22e) and valuation multiples continue to remain depressed, one can still earn ~10% IRR and so one is unlikely to lose capital even in pessimistic scenario. However, in Base-Bull scenario there is a roadmap to healthy 18-27% returns through a combination of growth sustaining/improving and valuation re rating to fair levels.



# ICICI Pru Life 5 Year IRR scenarios

Scenarios	5 yr EV Growth	Exit MCAP/EV FY 27e	IRR: FY 22- FY 27e
Bear	12%	2.0	10%
Base	14%	2.5	18%
Bull	18%	3.0	27%

#### Risks

<u>Risk of higher corporate tax rates</u>: Life insurers currently enjoy lower corporate tax rates as the Govt tries to incentivize higher insurance penetration. Currently there is no tax revision proposal in place, and we think it's a low probability risk in the near to medium term given Govts plan to list LIC in the near future. If and when tax rates normalize, there will be some impact on stock prices.

# Asset Liability mismatch in guaranteed return products

Insurance companies sell some Guaranteed return Products which could create an Asset Liability Management risk for them if interest rates were to structurally decline in the economy as returns are guaranteed upfront while premiums are collected over time. One must note that this is not a concern at present as Interest rates in India are on a rising trajectory and Insurance companies claim that they hedge a very large portion of this business.

## Impact from loss of exclusivity

ICICI Pru Life and SBI Life are subsidiaries of ICICI Bank and SBI respectively and currently enjoy an exclusive bank distribution relationship with their parent. In a situation where they are no longer subsidiaries, there is a risk of the Bank partner going open architecture (eg HDFC Bank at present) and resetting the pricing arrangement. The impact on margins is uncertain today, as it depends on negotiations between Insurer and bank and insurers strategy on how much to pass on to customer.

# **Summary**

- Life Insurance companies offer a decadal 15%+ compounding opportunity through a combination of growth and brand & distribution led moats.
- Valuations are currently in favour in some names, at all time lows.
- Price decline cannot be explained by fundamental factors.
- We are positive but may not add beyond our 20% allocation because risk management is paramount.

